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## COVID-19 Emergency Operations Center LOS ANGELES COUNTY UPDATE

April 29, 2020

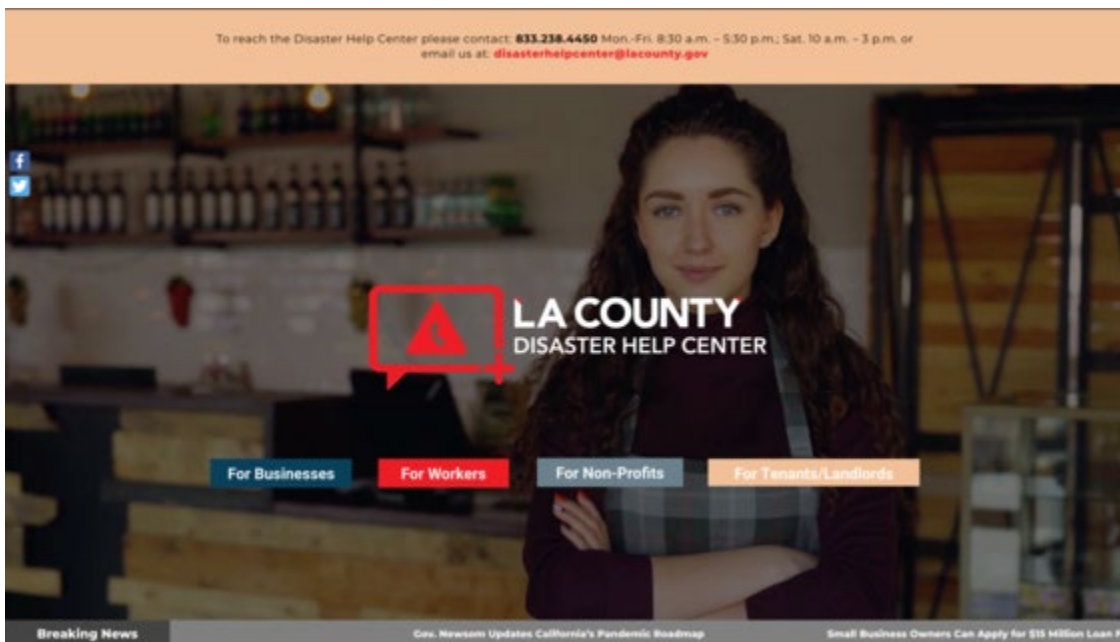
**Contact:**

Los Angeles County Joint Information Center - COVID-19  
[pio@ceooem.lacounty.gov](mailto:pio@ceooem.lacounty.gov)

### THE NEW, ONE-STOP SHOP: LA COUNTY DISASTER HELP CENTER

The County of Los Angeles is regularly updating resources on COVID-19 and offers today's update in an effort to keep you and yours informed. Please share the following up-to-date information:

#### LA County Disaster Help Center



The County of Los Angeles wants to help county residents and business owners better navigate local resources and has launched a new [Disaster Help Center](#) to support a wider range of business owners and workers adversely affected by the COVID-19 health emergency.

The Disaster Help Center's new, centralized call center and website include resources for nonprofit organizations, tenants, and landlords. The Center has also expanded its hours of operation. You can now access its free, one-on-one counseling from:

- 8:30 am to 5:30 pm (Monday through Friday)
- 10:00 am to 3:00 pm (Saturdays)

Whether you are a business owner who's struggling to keep your doors open, a worker who's

uncertain about your next paycheck, or an unbanked LA County resident looking for a safe and affordable way to receive your Economic Impact payment, the LA County Disaster Help Center is available for immediate assistance. You can reach it by:

- **Phone:** (833) 238-4450
- **Online:** [LACountyHelpCenter.org](https://www.lacounty.gov/helpcenter)
- **E-mail:** [DisasterHelpCenter@lacounty.gov](mailto:DisasterHelpCenter@lacounty.gov)
- **Social media:** @LACHelpCenter on [Twitter](https://twitter.com/LACHelpCenter), [Facebook](https://www.facebook.com/LACHelpCenter), and [Instagram](https://www.instagram.com/LACHelpCenter)

## Incident Report

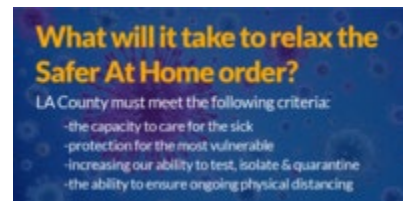
Our daily report is a high level summary of L.A. County Emergency Operations Center's response to the COVID-19 health emergency. [Click here](#) to view.

## COVID-19 Digital Communications Guide

[View](#) our updated COVID-19 Digital Communications Guide, and get tips on Best Practices, Do's and Don'ts, Key Messaging, and our Social Media Toolkit - with multi-lingual graphics and messages like the ones seen below.

Access our Social Media Toolkit, [here](#).

What will it take to relax the #SaferAtHome order? LA County Supervisor @kathrynbarger says we must meet the following criteria.



**Chinese:** 需要什麼條件才能放寬#SaferAtHome

安全在家的指令？ LA 縣監察員@kathrynbarger說，我們必須滿足以下條件。

**Korean:** #SaferAtHome 행정명령을 완화하려면 무엇이 필요합니까? @kathrynbarger LA 카운티 감독관은 다음 기준을 충족해야한다고 말합니다.

**Spanish:** ¿Qué se necesitará para moderar la orden #MásSeguroEnCasa? La Supervisora del Condado de Los Angeles @kathrynbarger dice que debemos cumplir con los siguientes criterios.

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## Additional Resources

The County of Los Angeles appreciates your continued partnership in responding to COVID-19 questions and needs of residents. For additional information, please visit:

- County of Los Angeles: [covid19.lacounty.gov](https://www.covid19.lacounty.gov)
- County of Los Angeles Public Health: [publichealth.lacounty.gov](https://www.publichealth.lacounty.gov)
- California Department of Public Health: [cdph.ca.gov](https://www.cdph.ca.gov)
- Centers for Disease Control and Prevention: [cdc.gov](https://www.cdc.gov)
- Los Angeles County residents can also call 2-1-1



**County of Los Angeles, Chief Executive Office, Office of Emergency Management**  
For questions, please contact the L.A. County Joint Information Center - COVID-19  
at [pio@ceooem.lacounty.gov](mailto:pio@ceooem.lacounty.gov).