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## COVID-19 Emergency Operations Center LOS ANGELES COUNTY UPDATE

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**Contact:**

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### CHILD & FAMILY PROTECTION, INCIDENT REPORT

The County of Los Angeles is regularly updating resources on COVID-19 and offers today's update in an effort to keep you and yours informed. Please share the following up-to-date information:

#### DCFS Wants You To Know...

If you test positive for COVID-19, your children will **NOT** be removed from your home.

LA County's Department of Children and Family Services (DCFS) is committed to working closely with county partners and allies in the child welfare community to ensure the safety of children during this pandemic and beyond. Moreover, the department and its community partners want to dispel misconceptions and make certain that Los Angeles County residents have the most current information.



In some communities, for example, residents mistakenly believe that if parents or guardians are COVID-positive DCFS will remove children from their care, which is incorrect. COVID status does not put your kids in peril. DCFS is only focused on reports of abuse and neglect.

To address this and other concerns, DCFS has been actively engaged in a robust public information campaign. Most recently, the department issued a public service announcement that calls on residents to make an investment into the welfare of families in our communities by reporting neglect or abuse. For more information on this endeavor, please keep reading...

#### Child Protection: Our Call for Help

The County of Los Angeles is asking county residents to be observant friends, neighbors or relatives - to ensure children in LA County remain in safe and healthy environments during the COVID-19 health crisis. With increasing pressures deriving from school closures, limited childcare options, rising unemployment rates and fewer social connections, LA County's most vulnerable families are feeling unprecedented stress.

The Department of Children and Family Services (DCFS) recently announced the Child Protection Hotline has seen a 50% decline in the number of calls received. Prior to COVID-19, it received approximately 1,000 reports on an average day.

Without calls from observant teachers, childcare or medical providers. LA County social

we urge county residents to be attentive and watchful.

**If you suspect a child is being abused or neglected**, please call LA County's Child Protection Hotline at 1-800-540-4000. Help us ensure children are truly Safer at Home:



To learn more about DCFS efforts to keep children and families safe during COVID-19, visit them [online](#) or follow them via [Facebook](#) or [Twitter](#).

You can also view today's video in Spanish, [here](#).

## Incident Report

Our daily report is a high level summary of L.A. County Emergency Operations Center's response to the COVID-19 health emergency. [Click here](#) to view.

## COVID-19 Digital Communications Guide

[View](#) our updated COVID-19 Digital Communications Guide, and get tips on Best Practices, Do's and Don'ts, Key Messaging, and our Social Media Toolkit - with multi-lingual graphics and messages like the ones seen below.

Access our Social Media Toolkit, [here](#).

Now is not the time to get complacent. Avoid gathering with people outside of your household to help slow the spread of COVID-19. #SaferAtHomenow.com/rss

**Chinese:** 現在不是自滿的時候。避免與住所以外的人見面，以緩減COVID-19的傳播。#SaferAtHome

**Spanish:** Ahora no es el momento de ser complaciente. Evite reunirse con personas fuera de su hogar para ayudar a reducir la propagación de COVID-19. #MásSeguroEnCasa



## Additional Resources

The County of Los Angeles appreciates your continued partnership in responding to COVID-19 questions and needs of residents. For additional information, please visit:

- County of Los Angeles: [covid19.lacounty.gov](https://covid19.lacounty.gov)
- County of Los Angeles Public Health: [publichealth.lacounty.gov](https://publichealth.lacounty.gov)
- California Department of Public Health: [cdph.ca.gov](https://cdph.ca.gov)
- Centers for Disease Control and Prevention: [cdc.gov](https://cdc.gov)
- Los Angeles County residents can also call 2-1-1



**County of Los Angeles, Chief Executive Office, Office of Emergency Management**  
For questions, please contact the L.A. County Joint Information Center - COVID-19  
at [pio@ceooem.lacounty.gov](mailto:pio@ceooem.lacounty.gov).